Machine acceptance

Unless expressly stipulated by mutual agreement between Reiden Technik AG and the Client in deviating provisions, the machine acceptance procedure described below shall apply:

Preparation
The machine shall be installed in Reiden, commissioned and checked under the internal rules.

Preliminary acceptance at the factory in Reiden
An acceptance in Reiden is carried out in the presence of the Client. By signing the acceptance certificate, the machine is released for delivery.

Acceptance at the Client's plant
After successful installation at the customer’s plant final acceptance will be performed.

1 Preliminary acceptance

1.1 Initial state
The machine is prepared by Reiden AG so that it meets the requirements set out in the order confirmation.

1.2 Verification of conformity
The Client verifies that the machine in its configuration complies with contractually defined terms (according to the order confirmation).

1.2.1 Preliminary acceptance tests
Acceptance of the machine includes the following tests:
- Examination of the laser measurement protocols
- Examination of the geometry protocols
- Examination of the scope of delivery
- Contractually defined tests

1.3 Preliminary acceptance certificate
The outcome of the tests is recorded in writing in the preliminary acceptance certificate. The Client and Reiden AG confirm the accuracy of the information contained therein by their signature. With the signing of the certificate, the delivery release is issued.

1.4 Failure to meet the requirements
If the tests carried out in connection with the preliminary acceptance tests show that one or more contractually agreed requirements are not met, the Client and Reiden Technik AG shall determine the further procedure by mutual agreement. Minor defects, in particular defects that do not materially affect the functionality and performance of the machine, do not entitle the Client to refuse acceptance and signature of the preliminary acceptance certificate. Reiden Technik AG shall remedy such defects without undue delay.

In case of substantial deviations from the contract, or substantial defects, the Client shall give Reiden Technik AG an opportunity to remedy these defects within a reasonable grace period. The Parties shall then agree on a new preliminary acceptance date.

1.5 Delay the preliminary acceptance due to a fault of the Client
The preliminary acceptance shall be deemed completed also:
- if the acceptance test cannot be performed for reasons that fall outside the sphere of responsibility of Reiden Technik AG,
- if the Client refuses to accept the machine without being entitled to do,
- if the Client refuses to sign the preliminary acceptance certificate without cause.

1.6 Waiver of the preliminary acceptance
In special cases, a preliminary acceptance can be waived. In these cases, the express consent of the Client and Reiden Technik AG.

2 Final acceptance

2.1 Process
Final acceptance of the machine is performed at the Client's plant in the presence of a representative of Reiden Technik AG (normally the technician who has commissioned the machine). In doing so, the Client checks with their own means once again compliance with the contractually defined terms (order confirmation, preliminary acceptance certificate) and with the scope of delivery.

2.2 Acceptance report
By signing the acceptance certificate, the Client confirms that the machine complies with the contract requirements.

2.3 Failure to meet the requirements
If the tests carried out in connection with the final acceptance tests show that one or more contractually agreed requirements are not met, the Client and Reiden Technik AG shall determine the further procedure by mutual agreement. Minor defects, in particular defects that do not materially affect the functionality and performance of the machine, do not entitle the Client to refuse acceptance and signature of the final acceptance certificate. Reiden Technik AG shall remedy such defects without undue delay. In case of substantial deviations from the contract, or substantial defects, the Client shall give Reiden Technik AG an opportunity to remedy these defects within a reasonable grace period. The Parties shall then agree on a new acceptance date. If the Client begins to produce with the system, the machine is deemed accepted.
2.4 Commencement of the warranty period
Unless otherwise agreed, the warranty period shall be 12 months. The warranty period commences on the date of final acceptance, however at the latest three months after delivery by Reiden Technik AG. If the Client begins to produce with the system, the warranty period commences on this date.

2.5 Postponed acceptance due to a fault of the Client
Acceptance shall be deemed completed also
- if the acceptance test cannot be performed for reasons that fall outside the sphere of responsibility of Reiden Technik AG,
- if the Client undertakes commissioning without reservation,
- if the Client refuses to accept the machine without being entitled to do,
- in case the Client refuses to sign the acceptance certificate without cause, as soon as the Client begins to use the machine.

3 General Conditions
Exclusively the provisions of the "General Terms of Sale and Delivery of Reiden AG" shall apply.
Machine acceptance does not include training.

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